



## Air Power Repair Department **Frequently Asked Questions**

These are the most common questions we are asked regarding the broken equipment assessment, estimate and repair process in our repair centers.

**1.**

**Q: What brands of equipment do you repair?**

**A:** Please refer to our website for a list of brands we sell. If we sell it, we fix it.

**2.**

**Q: How long will it take to repair?**

**A:** We strive for a 3 day estimate, once approved & parts received we can repair your equipment.

**3.**

**Q: How much will it cost to repair?**

**A:** We DO NOT offer quotes online or over the phone.

**4.**

**Q: Can I buy the parts online and fix it myself?**

**A:** Yes, we ask that you call to confirm and order the parts required for the fix.

**5.**

**Q: What if I choose not to have the equipment repaired?**

**A:** You will be charged a minimum estimation fee of \$25 unless replaced or scrapped. \*\*

**6.**

**Q: Do you offer factory warranty work on equipment?**

**A:** Yes, but only on tools that Air Power sells

**7.**

**Q: Do you offer warranty on repairs?**

**A:** We offer a 90 day warranty on all repairs from the time the tool leaves our facility.

**8.**

**Q: Do you have loaner equipment?**

**A:** No we do not currently offer loaner equipment at Air Power.

\*\*outsourced repairs may require a higher estimation fee