



Air Power Repair Department **Frequently Asked Questions**

These are the most common questions we are asked regarding the broken equipment assessment, estimate and repair process in our repair centers.

1.

Q: What brands of equipment do you repair?

A: Please refer to our website for a list of brands we sell. If we sell it, we fix it.

2.

Q: How long will it take to repair?

A: We strive for a 3 day estimate, once approved & parts received we can repair your equipment.

3.

Q: How much will it cost to repair?

A: We DO NOT offer quotes online or over the phone.

4.

Q: Can I buy the parts online and fix it myself?

A: Yes, we ask that you call to confirm and order the parts required for the fix.

5.

Q: What if I choose not to have the equipment repaired?

A: You will be charged a minimum estimation fee of \$25**

6.

Q: Do you offer factory warranty work on equipment?

A: Yes, but only on tools that Air Power sells

7.

Q: Do you offer warranty on repairs?

A: We offer a 90 day warranty on all repairs from the time the tool leaves our facility.

8.

Q: Do you have loaner equipment?

A: No we do not currently offer loaner equipment at Air Power.

**outsourced repairs may require a higher estimation fee