AIRPOWER®
MANUFACTURING SOLUTIONS

ASSEMBLE. MOVE. COAT.

Air Power Repair Department Frequently Asked Questions

These are the most common questions we are asked regarding the broken equipment assessment, estimate and repair process in our repair centers.

1. Q: What brands of equipment do you repair?
A: Please refer to our website for a list of brands we sell. If we sell it, we fix it.

2. Q: How long will it take to repair?
A: We strive for a 3 day estimate, once approved & parts received we can repair your equipment.

3. Q: How much will it cost to repair?
A: We DO NOT offer quotes online or over the phone.

4. Q: Can I buy the parts online and fix it myself?
A: Yes, we ask that you call to confirm and order the parts required for the fix.

5. Q: What if I choose not to have the equipment repaired?
A: You will be charged a minimum estimation fee of $25** Tools that are quoted and have repairs denied will be returned dissassembled

6. Q: Do you offer factory warranty work on equipment?
A: Yes, but only on tools that Air Power sells

7. Q: Do you offer warranty on repairs?
A: We offer a 90 day warranty on all repairs from the time the tool leaves our facility.

8. Q: Do you have loaner equipment?
A: No we do not currently offer loaner equipment at Air Power.

**outsourced repairs may require a higher estimation fee

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